

duo™

for the Hospitality Industry.



# mobile

order taker  
payment



[www.questduo.com](http://www.questduo.com)

**QUEST**  
payment systems

# duo

## FULLY FEATURED HOSPITALITY POS APPLICATION INCLUDED

duo supports a standard feature rich hospitality point of sale application. With its own customisable user interface, duo is the ideal integrated payment and order taking device to meet the needs of your floor staff. The table management features of duo will allow multiple orders to be taken and sent to different print zones without having to return to the kitchen or front counter. In addition, payments can be made directly at the table leading to a more efficient utilisation of staff and a better customer experience.

## SECURE CARD PAYMENTS

duo is fully PCI DSS compliant, and doesn't require the POS to hold or transmit any sensitive card data. When you need to take a payment, simply flip duo over and hand it to the customer for chip and magstripe card payments. duo guides the customer through the transaction, delivers it to the bank for approval, and takes care of all the security along the way with end to end encryption.



# Technology at work for you!

## OPEN ARCHITECTURE

Running Windows CE, duo provides an industry standard environment which makes installing custom applications like POS software a breeze. Although contained within the same device, duo has been designed so that the payment terminal resides within its own secure module. This means that all development within the Windows CE environment is totally independent of the payment device and POS vendors are able to easily port their existing applications to duo using the software development kit.

## EASE OF USE

The main interaction with duo is through a large touch screen. duo achieves clarity and simplicity of operation using a 4.3" colour LCD as well as audio and tactile feedback.

## LONG OPERATION TIME

duo is fitted with a high capacity 2300mAh Li-Ion battery. Coupled with flexible power saving features, the operating time is extensive. duo cradle (recharge station) provides a convenient place to store the device when not in use while also charging the battery. The device can also be charged through a USB interface and the battery easily swapped for a charged one. A spare battery can be placed in its own slot on the same cradle for recharging.

## PERIPHERALS

duo has a solution for every peripheral you might need. A highly accurate integrated laser barcode scanner; along with standard high speed Bluetooth and WiFi interfaces. The Bluetooth interface can link to a vast array of external peripherals and is great for wireless receipt printing. An optional GPRS communications module can also be added as required.

## THE ORDER TAKER

### PROCESSOR ::

32 Bit Microprocessor

### MEMORY ::

128MB Flash, 128MB DDR SDRAM  
Micro SD Memory Expansion Slot

### DISPLAY ::

480 x 272, 4.3" Colour Backlit  
TFT with Resistive Touch panel  
for input.

### OPERATING SYSTEM ::

Windows CE 6.0

### INTEGRATED PERIPHERALS ::

Laser Barcode scanner  
Audio Speaker and Silent Vibrate

### OPTIONAL ACCESSORIES ::

Bluetooth thermal printer  
(Belt mount)  
Spare Battery 2300mAh  
Recharge Station  
Wearable Holster  
Touch panel Stylus pen

### NETWORK INTERFACES ::

Bluetooth  
WiFi 802.11G  
GPRS (optional)

## THE PAYMENT MODULE

### PROCESSOR ::

32 Bit Microprocessor

### MEMORY ::

8MB Flash + 8MB SDRAM

### DISPLAY ::

High Contrast 128 x 32 Backlit  
LCD

### FEATURES ::

EMV Chip Card Reader,  
Illuminated entry.  
Magnetic Stripe Reader  
(Tracks 1 & 2).  
12 key backlit keypad with  
'Never wear out' IMD technology.

Talk to us today and discover how duo™ can give  
you an edge over your competitors.

# QUEST

payment systems

227 Burwood Road  
Hawthorn Victoria 3122

P +61 3 8807 4400

F +61 3 8807 4411

E [duosales@questps.com.au](mailto:duosales@questps.com.au)

W [www.questduo.com](http://www.questduo.com)

specifications are subject to change without notice

duo is a registered Trademark of Quest Payment Systems